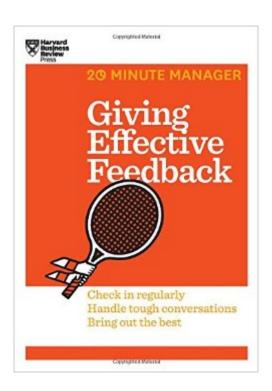
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Giving Effective Feedback (HBR 20-Minute Manager Series)





Synopsis

Whether youâ ™re dealing with a problem employee or praising the good work of a colleague, you need to communicate in a way that promotes positive change in others. Giving Effective Feedback quickly walks you through the basics of delivering feedback that gets results, including:• Choosing the right time to talk• Engaging in productive dialogue• Helping both star and struggling performers• Developing a plan for effective follow-upDon't have much time? Get up to speed fast on the most essential business skills with HBR's 20-Minute Manager series. Whether you need a crash course or a brief refresher, each book in the series is a concise, practical primer that will help you brush up on a key management topic. Advice you can quickly read and apply, for ambitious professionals and aspiring executives—from the most trusted source in business. Also available as an ebook.

Book Information

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Customer Reviews

This was a really quick read and provided some really great tips. A lot of times I think providing feedback is really set by the tone and culture of your organization but I also think that despite having strict guidelines to the type of feedback you can give, you can also personalize. This was a nice reminder to provide other types of feedback and how to do it! Plus, it did give me a few tips that I had forgotten.

For the money they are asking this book is not worth it. All the information in the book could be found free on the internet. I never take the time to submit reviews but for this one I am so others do not have to pay so much for information that should be a no brainer when giving feedback.

Very easy quick easy read but there is nothing new or surprising in this book. It is probably more suited for younger or first time leaders that don't have a lot of experience managing people.

cannot write enough good about this terrific reference for performance evaluation feedback. hbr always delivers concisely in support of my training of exec's.

Great book - will be ordering more. Simple, easy to use, and small. Best I've seen so using in next development class.

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